

Proven Reliability since 1979<sup>™</sup>



**Extended Warranty and  
Service Agreement**

# Extended Warranty Options

All Floor Heat Australia installations come with an Installation Warranty of 7 years and Component Warranties, that vary by product and that are backed by the component manufacturer. However, these warranties do not include preventative service maintenance. Floor Heat Australia offers its customers an extended warranty agreement for Hydronic Heating Installations. The Extended Warranty Agreement provides the end user with parts and labour warranty for peace of mind for the period that they choose. It includes an annual, pre-winter inspection (at no additional charge) to ensure that the system is fault free and ready for action when the weather turns cold. That avoids any unwelcome downtime of the heating system during the peak service period when everyone starts turning on their heating system and ensures efficient operation when it is required. Should there be any faults with the system or its components, then the replacement costs are covered by Floor Heat Australia. The Extended Warranty Agreement effectively extends the product component warranties and provides the end user with further peace of mind and ensures that system is operating both safely and efficiently. The end user is able to select the Extended Warranty period of up to 6 years. For further details, refer to the Extended Warranty Table and Conditions below.

	Extended Warranty Options				
	Standard Ad Hoc Service	Bronze 3 Years	Silver 4 Years	Gold 5 Years	Platinum 6 Years
Warranty Periods					
Installation	7 Years	7 Years	7 Years	7 Years	7 Years
Rehau Pipe	25 Years	25 Years	25 Years	25 Years	25 Years
Thermostats	2 – 5 Years	3 – 5 Years	4 – 5 Years	5 Years	6 Years
Boilers	2 Years	3 Years	4 Years	5 Years	6 Years
Manifolds	1 Year	3 Years	4 Years	5 Years	6 Years
Radiators	25 Years	25 Years	25 Years	25 Years	25 Years
Annual Inspection	No	Yes	Yes	Yes	Yes
Automatic Appointment Schedule	No	Yes	Yes	Yes	Yes
Free Replacement Parts	No <sup>(B)</sup>	3 Years	4 Years	5 Years	6 Years
Free Service Labour	No	3 Years	4 Years	5 Years	6 Years
Free Travel Costs	No	3 Years <sup>(C)</sup>	4 Years <sup>(C)</sup>	5 Years <sup>(C)</sup>	6 Years <sup>(C)</sup>
Price	\$385.00 Incl. GST per <sup>(A)</sup> service + Parts	\$1,080.00 Incl. GST	\$1,400.00 Incl. GST	\$1,700.00 Incl. GST	\$1,920.00 Incl. GST
Payment	At time of service	Upfront	Upfront	Upfront	Upfront

(A) Estimated: Assumes call out fee plus 2 hours' labour

(B) No charge for parts that are still covered under component warranty

#### Conditions:

- Offer must be signed, returned and paid for prior to the 28th of February following the installation completion date.
- Only available to projects that have been completed and paid for in full.