

Australian Warranty Certificate

The following Warranty is provided by Devex Systems ABN 39 898 434 262, hereinafter referred to as Devex. It is offered in addition to any relevant statutory Federal or State Warranty. Devex is part of the DEVI Group, a Danish based specialist heating product manufacturer.

DEVI is a part of the Danfoss Group and is a member of the European Group of Suppliers, and is at all times subject to EEC general product liability rules.

DEVI warrants their DEVI heating cables and mats for a period of TWENTY (20) YEARS. Devicell™ is covered under a TEN (10) YEAR Warranty and DEVI thermostats are covered under a TWO (2) or FIVE (5) YEAR Warranty depending on the make and model.

DEVI warrants its products against defects in manufacture, material, or workmanship. Proof of purchase must be provided. Installations must be carried out in accordance with the instructions supplied, and by accredited installers. An authorised Devex representative must be given the opportunity to inspect and report on any defects.

The obligation of Devex, under this Warranty, is to repair or replace any product, which, within the above stated time periods, is found to our satisfaction to be defective, free of charge to the customer. However, the labour cost for removing and/or refitting any product will be at the customer's expense. In the case of any removable products such as Thermostats, these are to be returned to the place of purchase, or to Devex Systems, Sydney, where Devex reserves the right to repair or replace the unit at no charge or unreasonable delay to the customer.

In case of parts not of our own manufacture you are entitled only to such benefits as we may receive under any guarantee given to us by the manufacturers in respect thereof. We shall not be liable for consequential or special damages under any circumstances whatsoever.

This Warranty does not cover faults caused by incorrect installation, damage by others, misuse, misapplication, incorrect voltage, lightning, or incorrect design by others, or where payment is in default. Rectification work, performed as a consequence of matters not covered by the Warranty, will be at the expense of the customer.

Devex will respond honestly, efficiently and promptly to all queries and reasonable requests from our customers.

Devex Systems Pty Ltd. ABN 39 898 434 262

Head Office Sydney
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PO Box 707
MONA VALE NSW 1660
AUSTRALIA



The 20 year extended DEVIwarranty™

Australia

You have purchased a DEVI heating system which we are sure will serve to improve the comfort and economy of your application.

DEVI provides superior electrical heating solutions for total climate control in and around homes and buildings. DEVI offers a complete product program with heating cables or heating mats, thermostats, fixing strips and self-limiting heating cables combined with additional products completing the product program.

This 20 year extended warranty applies to heating cables and heating mats.

Should you, against all expectations, experience a problem with your DEVI system, you will find that DEVI offers a 20 year extended warranty from the date of purchase on the following conditions:

During the warranty period DEVI shall offer a new comparable product or repair the product in case the product is found to be faulty by reason of defective design, materials or workmanship. The repair or replacement shall be carried out free of charge providing that the warranty claim is valid. The decision to either repair or replace will be solely at the discretion of DEVI. DEVI shall not be liable for any consequential or incidental damages including, but not

limited to, damages to property or extra utility expenses.

An extension of the warranty period following repairs undertaken cannot be granted.


The warranty shall be valid only if the WARRANTY CERTIFICATE is completed correctly and in accordance with the instructions, and provided the fault is submitted to the installer or the seller without undue delay and proof of purchase is provided. Please note that the WARRANTY CERTIFICATE must be completed in English or local language.

The DEVIwarranty™ shall not cover any damage caused by incorrect conditions of use, incorrect installation or if installation has been carried out by non-authorized electricians. All work will be invoiced in full if DEVI is required to inspect or repair faults that have arisen as a result of any of the above.

The DEVIwarranty™ shall not extend to products which have not been paid in full.

DEVI will, at all times, provide a rapid and effective response to all complaints and inquiries from our customers. The warranty explicitly excludes all claims exceeding the above conditions.

The DEVIwarranty™ is granted to				
Name				
Address				
	Type	Art. No.	Resistance [Ω]	Application
Product				
	Date	Signature	Resistance [Ω]	Concrete
Laying out				Joist floor
				DEVIcell™ Dry
Connection				Pipe tracing
				Soil / Ground
				Roof / Gutter

Local requirements	
 heating\cooling\insulation excellence	Unit 5, 83 Bassett Street Mona Vale \ PO Box 707 Mona Vale NSW 1660 T 1800 636 091 \ F 02 9997 7852 E info@devexsystems.com.au \ W www.devexsystems.com.au Devex Systems Pty Ltd \ ACN 122 894 562



20-YEAR WARRANTY

A 20-year full service warranty is valid for DEVI heat mats and heating cables

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. This warranty includes costs for installation and floor materials such as damage to bricklaying and tiles. To apply for this warranty the installation must be performed by an authorized installer and the warranty certificate has to be stamped, signed and provided. For more details read our warranty terms and conditions.

DEVI products with a 20-year warranty:

- Heating cables incl. DEVI-ex™ / DEVI-safe™ / DTCE / DTIK / DTIV / DTIP / DSOT
- Heating mats incl. DTIF / DTIR / DTCE / DTIK / DSVF / DSIG



10-YEAR WARRANTY

A 10-year product warranty is valid for DEVI floor heating system and accessories

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. To apply for this warranty the installation must be performed by an authorized installer and the warranty certificate has to be stamped, signed and provided. For more details read our warranty terms and conditions.

DEVI products with a 10-year warranty:

- DEVIcell™ floor heating system for wood and laminate
- And all related accessories

5 YEAR WARRANTY

5-YEAR WARRANTY

A 5-year product warranty is valid for DEVI thermostats, floor heating system, self-regulating cables and accessories

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. To apply for this warranty the installation must be performed by an authorized installer and the warranty certificate has to be stamped, signed and provided. For more details read our warranty terms and conditions.

DEVI products with a 5-year warranty:

- DEVIreg™ Touch thermostat
- DEVIdry™ floor heating elements for carpet, wood and laminate (not including the DEVIdry™ Wireless Thermostat)
- DEVIceguard™ self-regulating ice and snow melting cables
- DEVIpipeheat™ and DEVIpipeguard™ self-regulating pipe protection cables
- And all related accessories

2 YEAR WARRANTY

2-YEAR WARRANTY

A 2-year product warranty is valid for DEVI thermostats, control systems, software solutions and accessories

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. To apply for this warranty the installation must be performed by an authorized installer and the warranty certificate has to be stamped, signed and provided. For more details read our warranty terms and conditions.

DEVI products with a 2-year warranty:

- DEVIreg™ 130-132 / 316 / 330 / 527 / 530-535 / 610 / 850 thermostats
- DEVIlink™ wireless control system
- DEVIfoil™ mirror heating foils
- DEVIrail™ towel heaters
- DEVItemp™ industrial heaters
- And all related accessories, including heating cable and heat mat accessories

Warranty Certificate

The DEVI Warranty is granted to:

Name: _____

Address: _____

Postal Code: _____ Phone: _____

PLEASE NOTE!

In order to obtain the DEVI Warranty, the following must be carefully filled in. See other conditions on the attached pages.

Electrical Installation By: _____

Installation Date: _____

Type of Thermostat: _____

Production Code: _____

Suppliers Stamp

