



20-YEAR WARRANTY

A 20-year full service warranty is valid for DEVI heat mats and heating cables

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. This warranty includes costs for installation and floor materials such as damage to bricklaying and tiles. To apply for this warranty the installation must be performed by an authorized installer and the warranty certificate has to be stamped, signed and provided. For more details read our warranty terms and conditions.

DEVI products with a 20-year warranty:

- Heating cables incl. DEVIflex™ / DEVIsafe™/ DTCE / DTIK / DTIV /DSIG
- Heating mats incl. DTIF / DTIR / DTCE / DTIK / DSVF
- All related accessories come with our 2-year warranty



The 20 year extended DEVIwarranty™

Australia

You have purchased a DEVI heating system which we are sure will serve to improve the comfort and economy of your application.

DEVI provides superior electrical heating solutions for total climate control in and around homes and buildings. DEVI offers a complete product program with heating cables or heating mats, thermostats, fixing strips and self-limiting heating cables combined with additional products completing the product program.

This 20 year extended warranty applies to heating cables and heating mats.

Should you, against all expectations, experience a problem with your DEVI system, you will find that DEVI offers a 20 year extended warranty from the date of purchase on the following conditions:

During the warranty period DEVI shall offer a new comparable product or repair the product in case the product is found to be faulty by reason of defective design, materials or workmanship. The repair or replacement shall be carried out free of charge providing that the warranty claim is valid. The decision to either repair or replace will be solely at the discretion of DEVI. DEVI shall not be liable for any consequential or incidental damages including, but not

limited to, damages to property or extra utility expenses.

An extension of the warranty period following repairs undertaken cannot be granted.

The warranty shall be valid only if the WARRANTY CERTIFICATE is completed correctly and in accordance with the instructions, and provided the fault is submitted to the installer or the seller without undue delay and proof of purchase is provided. Please note that the WARRANTY CERTIFICATE must be completed in English or local language.

The DEVIwarranty™ shall not cover any damage caused by incorrect conditions of use, incorrect installation or if installation has been carried out by non-authorized electricians. All work will be invoiced in full if DEVI is required to inspect or repair faults that have arisen as a result of any of the above.

The DEVIwarranty™ shall not extend to products which have not been paid in full.

DEVI will, at all times, provide a rapid and effective response to all complaints and inquiries from our customers. The warranty explicitly excludes all claims exceeding the above conditions.

The DEVIwarranty™ is granted to

Name				
Address				
	Type	Art. No.	Resistance [Ω]	Application
Product	Date	Signature	Resistance [Ω]	
Laying out				Concrete
Connection				Joist floor
				DEVIcell™ Dry
				Pipe tracing
				Soil / Ground
				Roof / Gutter

Local requirements



heating|cooling|insulation excellence

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